

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ [X] IXC

☐ [] CLEC

☐ [] ILEC

☐ [] Wireless

2010-134-A

CERTIFICATED COMPANY INFORMATION

McLeodUSA Telecommunications Services Inc.

224669

Company Name

FEIN/SSN

Dbafka

Telephone #

One Martha's Way

Mailing Address

Hiawatha, IA 52233

City, State, Zip Code

Same as above

Business Location

Linn

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place Two Insignia Financial Plaza

City, State, Zip Code: Greenville, SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. William A. Haas
General Manager (Include address if different than above.)
 319-790-7295 / 585-770-2498 / william.haas@paetec.com
 Telephone Number Facsimile Number E-mail Address
- B. Tricia Brown
Customer Relations / Complaints Representative (Include address if different than above.)
 877-340-2800 / / customer.care@paetec.com
 Telephone Number Facsimile Number E-mail Address
- C1. Christine Neff
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 319-790-6702 / 585-770-2498 / Christine.neff@paetec.com
 Telephone Number Facsimile Number E-mail Address
- C2. 877-340-2600
Customer Contact (Toll Free Number)
- D. Network Operations Center
Engineering Operations (Include address if different than above.)
 800-417-1619 / / noc.paete.com
 Telephone Number Facsimile Number E-mail Address
- E. Network Operations Center
Test and Repair (Include address if different than above.)
 866-790-1058 / /

Telephone Number

Facsimile Number

E-mail Address

F.

Network Operations Center

Emergencies (During non-office hours)

866-790-1058

/

/

noc.paetec.com

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.

William A. Haas

Regulatory Officer (Include address if different than above.)

319-790-7295

/

585-770-2498

/

william.haas@paetec.com

Telephone Number

Facsimile Number

E-mail Address

H.

Anita Kaplan

Dual Party Mailings (Name)

same

Mailing Address

319-790-2462

/

585-770-2498

/

anita.kaplan@paetec.com

Telephone Number

Facsimile Number

E-mail Address

I.

Anita Kaplan

Interim LEC Fund Mailings (Name)

same

Mailing Address

319-790-2462

/

585-770-2498

/

anita.kaplan@paetec.com

Telephone Number

Facsimile Number

E-mail Address

J.

Anita Kaplan

Universal Service Fund Mailings (Name)

same

Mailing Address

319-790-2462

/

585-770-2498

/

Telephone Number

Facsimile Number

E-mail Address

K.

Anita Kaplan

Gross Receipts Mailings (Name)

Same

Mailing Address

319-790-2462

/

585-770-2498

/

Telephone Number

Facsimile Number

E-mail Address

L.

Anita Kaplan

Lifeline Mailings (Name)

same

Mailing Address

319-790-2462

/

585-770-2498

/

Telephone Number

Facsimile Number

E-mail Address

Anita Kaplan

This form was completed by (print name)

Regulatory Analyst

Title

Signature

3/19/10

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
 Post Office Drawer 11649
 Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201

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